

**ULTRATECH Sp. z o.o.**  
ul. Fabryczna 4a  
39-120 Sedziszow Malopolski

**This document comes into force 2024-04-01.**

### Quality Policy

Organization ULTRATECH Sp. z o.o. is limited liability company established in year 2000, which runs production, service and commerce activities for the aviation industry, space and power generation industry branches in the range of:

- Production of products and detail parts mainly for the aviation and power generation industry;
- Manufacturing of tooling mainly for the aviation industry;
- Provision of LPI / PT services;
- Cooperation production and services.

**ULTRATECH Quality Policy is: Providing high quality products and services to our customers – conforming, on time, without scraps.**

**Therefore we commit ourselves:**

- to meet requirements and expectations of our customers,
- to satisfy applicable legal, regulatory, technical and quality requirements, and
- to continually improve our Quality Management System to ensure customer satisfaction.

### Quality objectives

1. Quality (conformity) of our products and services provided to customer at minimum 96.2% – responsible: Quality Director; evaluation as per PS-5.6-01.
2. On Time Delivery (OTD) rate of our products and services at minimum 95.5% – responsible: Production Director; evaluation as per PS-5.6-01.
3. Scrap rate below 0.995% – responsible: Production Director; evaluation as per PS-5.6-01.

Deadline for the above listed Quality objectives is 2025-03-31.

Top Management assumes an obligation to:

- Build the company image of a credible commercial partner;
- Implement the technical and organizational progress in Organization;
- implement, maintain, and continually improve Quality Management System meeting requirements of AS9100 Rev. D.

Established quality objectives will be reached by:

- Engagement of Top Management in creation and introduction of Quality Management System and continuous improvement of its effectiveness;
- Cooperation with customers in order to recognize their needs and expectations;
- Creation of atmosphere for mutual trust and respect among our trade partners by appropriate attitude and activity;

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- Undertaking immediate corrective action in the case when determined process parameters reach the limit values or in the case when non-conformance occurs;
- Consistent monitoring and improvement of Quality Management System;
- Control of process flow and assessment of its effectiveness;
- Adequate process management in order to obtain parameter repeatability and improvement of efficiency of main processes results;
- observance of requirements of production and trade in military products;
- Improvement of productivity during realization of products and service provision;
- Reduction of production costs;
- Being competitive by using Quality and On-time Delivery first of all, not only the price;
- Trainings which raise professional qualifications and personnel awareness.

Management Board of Organization assumes full responsibility for realization of Quality Policy in Organization and has assigned the responsibility and authority to QMS Representative for ensuring that QMS is conforming to applicable requirements and for ensuring that the processes are delivering their intended outputs.

**Quality Policy implementation**

Achievement of the objectives and implementation of Quality Policy requires joint efforts of all employees and persons in Organization to continually improve the quality of provided products and services while ensuring the fulfilment of applicable legal and other requirements to which we are obliged to. Each employee needs to be aware of Quality Policy and Quality Objectives in which he or she takes part in. Quality Policy and Quality Objectives are available on noticeboards in Organization and on company's server and company's website. They are systematically reviewed by QMS Representative and changed and updated by him and issued and approved by QMS Representative and Vice-President of Management Board.


**Vision and mission statement****Vision:**

Vision is to have a global presence serving for Global Customers.

**Mission:**

Mission is to be the leader in the business by providing the best value to our customers. We accomplish this by transferring the knowledge to our employees and continually improving our products, technologies and services.

Approvals:

Date:  2024-03-27  
Quality Management System Representative / Quality Director  
Wojciech WIŚNIEWSKIDate:  2024-03-27  
Vice-President  
Marek BUJNY