

ULTRATECH Sp. z o.o.
ul. Fabryczna 4a
39-120 Sędziszów Małopolski

This document comes into force 2019-03-07.

Quality Policy

Organization ULTRATECH Sp. z o.o. is limited liability company established in year 2000, which runs production, service and commerce activities for aviation, space, automobile and power generation industry branches in the range of:

- Production of parts and assemblies mainly for aviation and power generation industry;
- Production of moulds and tooling mainly for aviation and automobile industries;
- Cooperation production and services.

ULTRATECH Quality Policy is: Providing high quality products and services to our customers by meeting requirements and expectations of our customers, continual improvement of our Quality Management System as well as enhancement of customer satisfaction.

Quality objectives

1. Maintenance of Quality Management System (QMS) compliant with AS9100 Rev. D – responsible: QMS Representative; evaluation based on internal and external audit results.
2. Quality (conformity) of our products and services provided to customer at minimum 96% – responsible: Quality Director; evaluation as per PS-5.6-01.
3. On Time Delivery (OTD) rate of our products and services at minimum 95.5% – responsible: Production Manager; evaluation as per PS-5.6-01.
4. Scrap rate below 0.998% – responsible: Production Manager; evaluation as per PS-5.6-01.
5. Number of customer complaints and/or requests for corrective actions maximum 4 a month – responsible: Quality Director; evaluation as per PS-5.6-01.
6. Reduction of number of parts rejected due to Ultratech's fault (reported on internal discrepancy cards) by 0.5% – responsible: Production Manager; evaluation based on data from F-200 'Discrepancies'.

Deadline for the above listed Quality objectives is March 2020.

Top Management assumes an obligation to:

- Build the company image of a credible commercial partner;
- Implement the technical and organizational progress in Organization;
- implement, maintain, and continually improve Quality Management System meeting requirements of AS9100 Rev. D.

Established quality objectives will be reached by:

- Engagement of Top Management in creation and introduction of Quality Management System and continuous improvement of its effectiveness;
- Cooperation with customers in order to recognize their needs and expectations;
- Creation of atmosphere for mutual trust and respect among our trade partners by appropriate attitude and activity;

ZR-01/2019

For Polish language version of this document refer to ZR-02/2019.

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- Undertaking immediate corrective action in the case when determined process parameters reach the limit values or in the case when non-conformance occurs;
- Consistent monitoring and improvement of Quality Management System;
- Control of process flow and assessment of its effectiveness;
- Adequate process management in order to obtain parameter repeatability and improvement of efficiency of main processes results;
- observance of requirements of production and trade in military products;
- Improvement of productivity during realization of products and service provision;
- Reduction of production costs,
- Being competitive by using Quality and On-time Delivery first of all, not only the price;
- Trainings which raise professional qualifications and personnel awareness.

Management Board of Organization assumes full responsibility for realization of Quality Policy in Organization and has assigned the responsibility and authority to QMS Representative for ensuring that QMS is conforming to applicable requirements and for ensuring that the processes are delivering their intended outputs.

Quality Policy implementation

Achievement of the objectives and implementation of Quality Policy requires joint efforts of all employees and persons in Organization to continually improve the quality of provided products and services while ensuring the fulfilment of applicable legal and other requirements to which we are obliged to. Each employee needs to be aware of Quality Policy and Quality Objectives in which he or she takes part in. Quality Policy and Quality Objectives are available on noticeboards in Organization and on company's server and company's website. They are systematically reviewed by QMS Representative and changed and updated by him and issued and approved by QMS Representative and Vice-President of Management Board.

Vision and mission statement**Vision:**


Vision is to have a global presence serving for Global Customers.

Mission:


Mission is to be the leader in the business by providing the best value to our customers. We accomplish this by transferring the knowledge to our employees and continually improving our products, technologies and services.

Approvals:

Date:

 2019-03-07Quality Management System Representative
Jakub PUK

Date:

 2019-03-07Vice-President
Marek BUJNY